

LANDesk® Management Suite 8.8
Installation Guide for a Rollup Core Server

Introduction

This document is intended to assist LANDesk® Management Suite 8.8 (Management Suite) customers with installing a Rollup Core Server. It also contains some troubleshooting tips for the Rollup Core Server.

Scope

This document covers the steps necessary to install a Rollup Core Server and to Rollup a Core Server's database.

Assumptions

The reader should be familiar with Management Suite. The Management Suite Core Server should already be installed and operational.

Installing the Rollup Core Server

The following sections describe the procedure for installing the Rollup Core Server.

Part I: Setting up the database for the Rollup Core Server.

How to create the database for the Rollup Core Server:

1. Create the database for the Rollup Core Server using the same procedure used for the Core Server's database.

2. Create the Database Links

Complete installation instructions for Microsoft SQL Server 2000/2005

<http://community.landesk.com/support/docs/DOC-1097>

Complete installation instructions for Oracle

<http://community.landesk.com/support/docs/DOC-1663>

Part II: Installing the Rollup Software on the Rollup Core Server

How to install the Rollup Core Server:

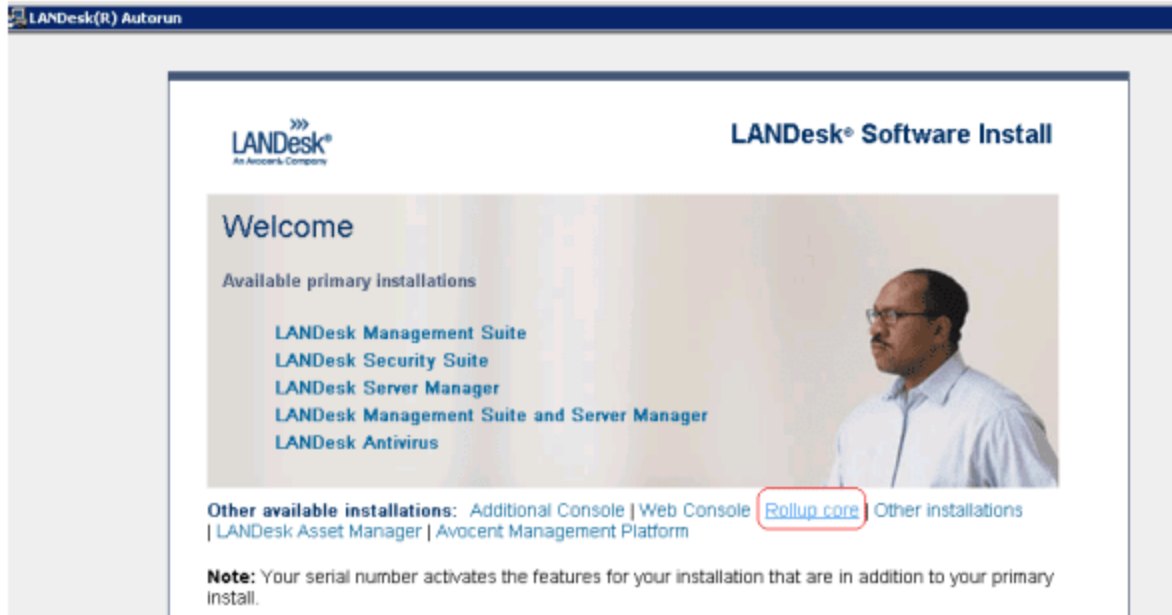
1. Log in to the Windows 2000 or 2003 server that will be the Rollup Core Server with an Administrator account.
2. Run the LDMS 8.8 software.exe used to install the ManagementSuite.

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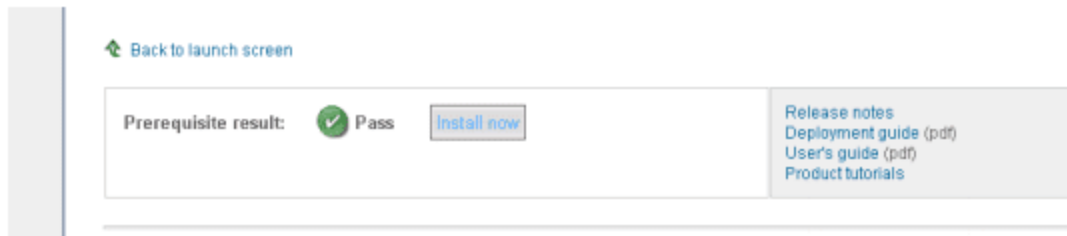
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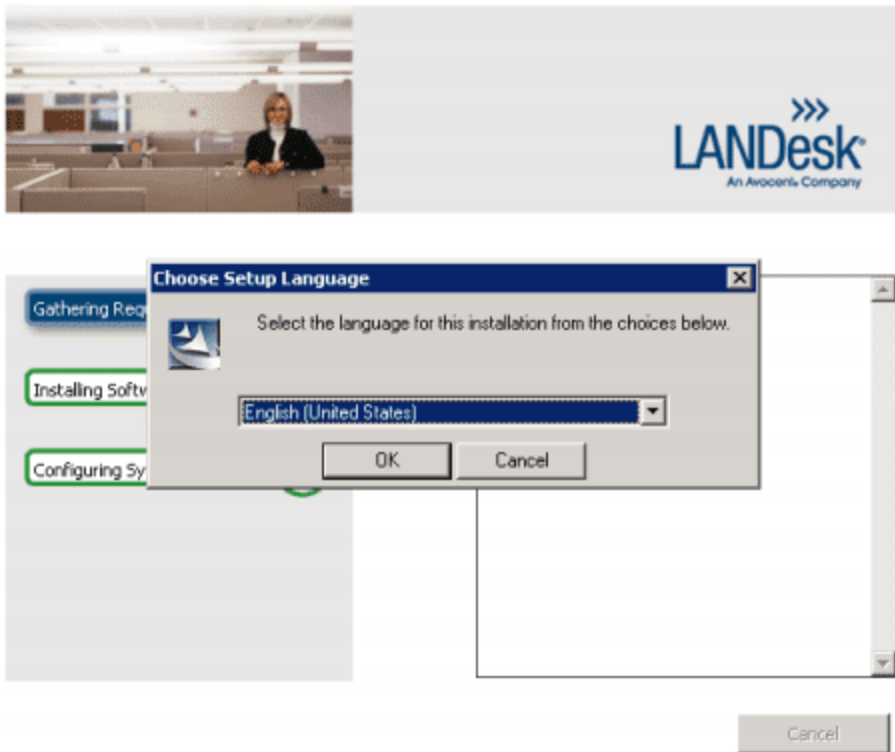
3. Select the autorun.exe and the below window will open and choose **Rollup Core**



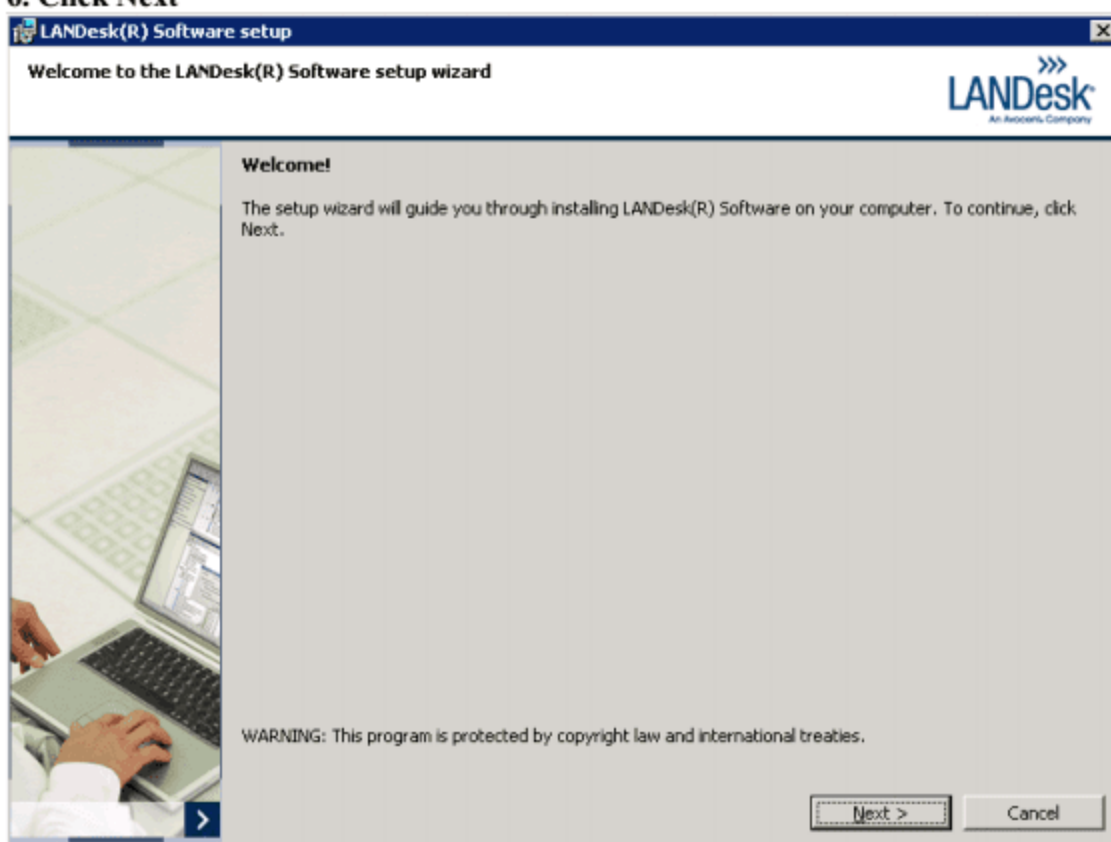
4. Click install now.



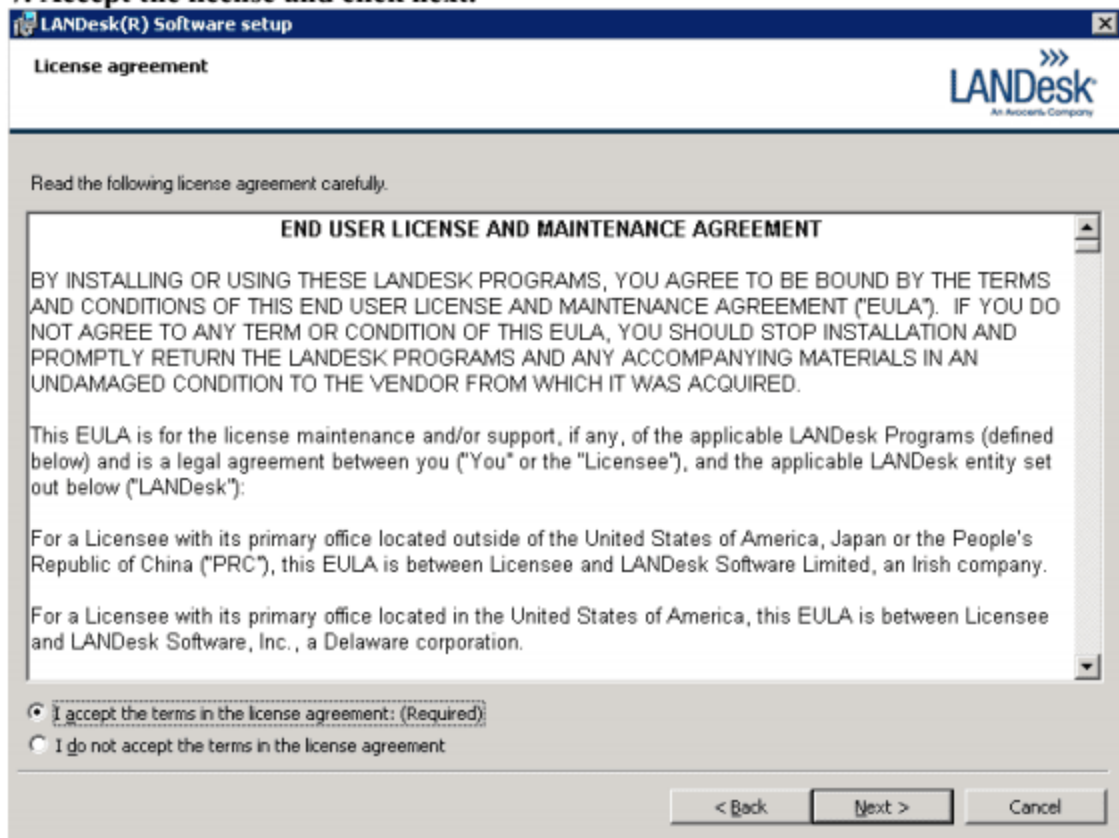
5. Select your language



6. Click Next



7. Accept the license and click next.



The screenshot shows a window titled "LANDesk(R) Software setup" with a "License agreement" header. The LANDesk logo is in the top right corner. Below the header, it says "Read the following license agreement carefully." A scrollable text box contains the "END USER LICENSE AND MAINTENANCE AGREEMENT". The text in the box states that by installing or using the programs, the user agrees to the terms of the EULA. It also specifies that the EULA is for license maintenance and/or support, and is a legal agreement between the user and LANDesk. Two paragraphs further define the agreement for users outside the United States and for users in the United States. At the bottom of the window, there are two radio buttons: "I accept the terms in the license agreement: (Required)" (which is selected) and "I do not accept the terms in the license agreement". At the very bottom, there are three buttons: "< Back", "Next >", and "Cancel".

LANDesk(R) Software setup

License agreement

Read the following license agreement carefully.

END USER LICENSE AND MAINTENANCE AGREEMENT

BY INSTALLING OR USING THESE LANDESK PROGRAMS, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS END USER LICENSE AND MAINTENANCE AGREEMENT ("EULA"). IF YOU DO NOT AGREE TO ANY TERM OR CONDITION OF THIS EULA, YOU SHOULD STOP INSTALLATION AND PROMPTLY RETURN THE LANDESK PROGRAMS AND ANY ACCOMPANYING MATERIALS IN AN UNDAMAGED CONDITION TO THE VENDOR FROM WHICH IT WAS ACQUIRED.

This EULA is for the license maintenance and/or support, if any, of the applicable LANDesk Programs (defined below) and is a legal agreement between you ("You" or the "Licensee"), and the applicable LANDesk entity set out below ("LANDesk"):

For a Licensee with its primary office located outside of the United States of America, Japan or the People's Republic of China ("PRC"), this EULA is between Licensee and LANDesk Software Limited, an Irish company.

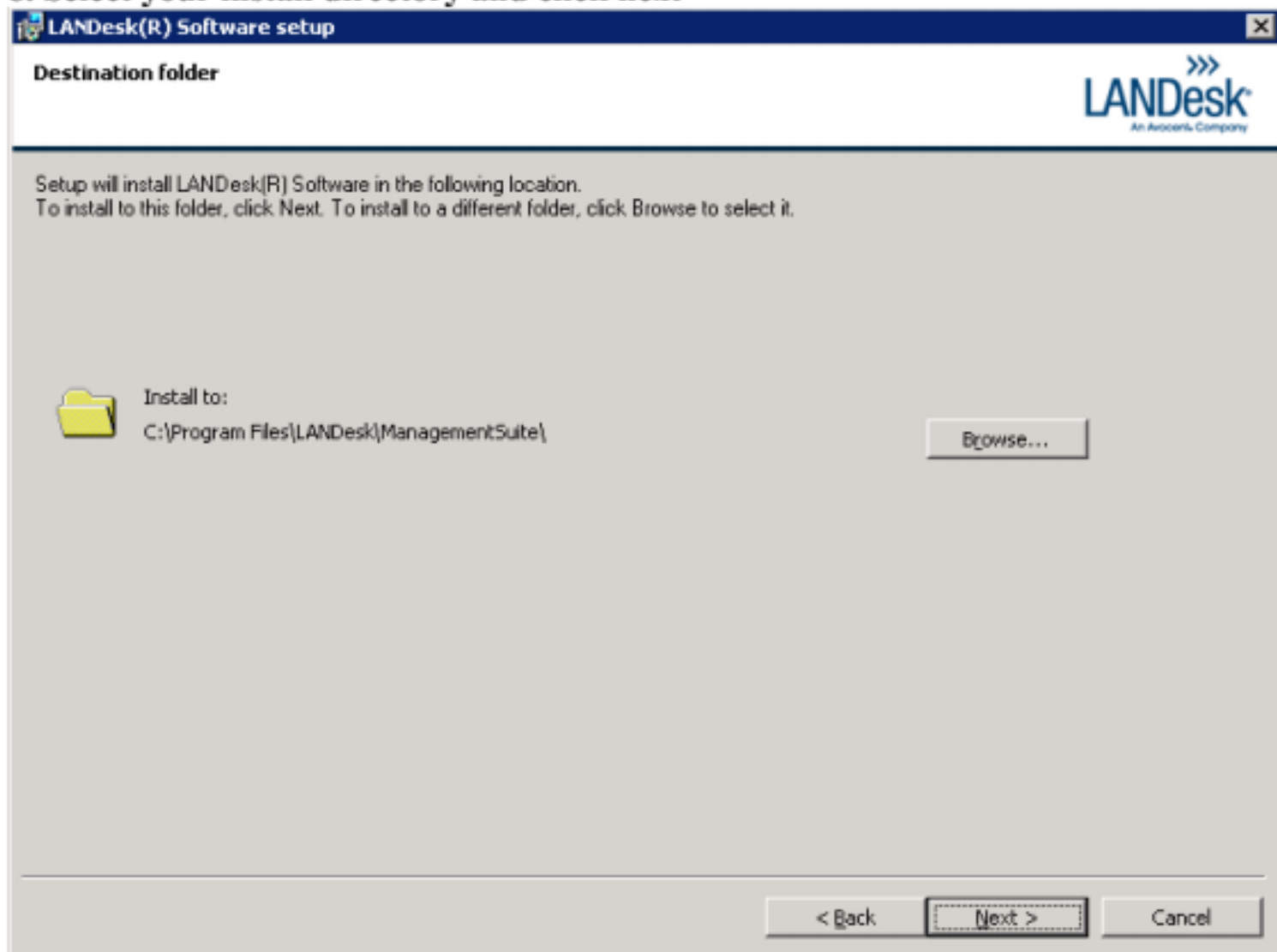
For a Licensee with its primary office located in the United States of America, this EULA is between Licensee and LANDesk Software, Inc., a Delaware corporation.

☒ I accept the terms in the license agreement: (Required)

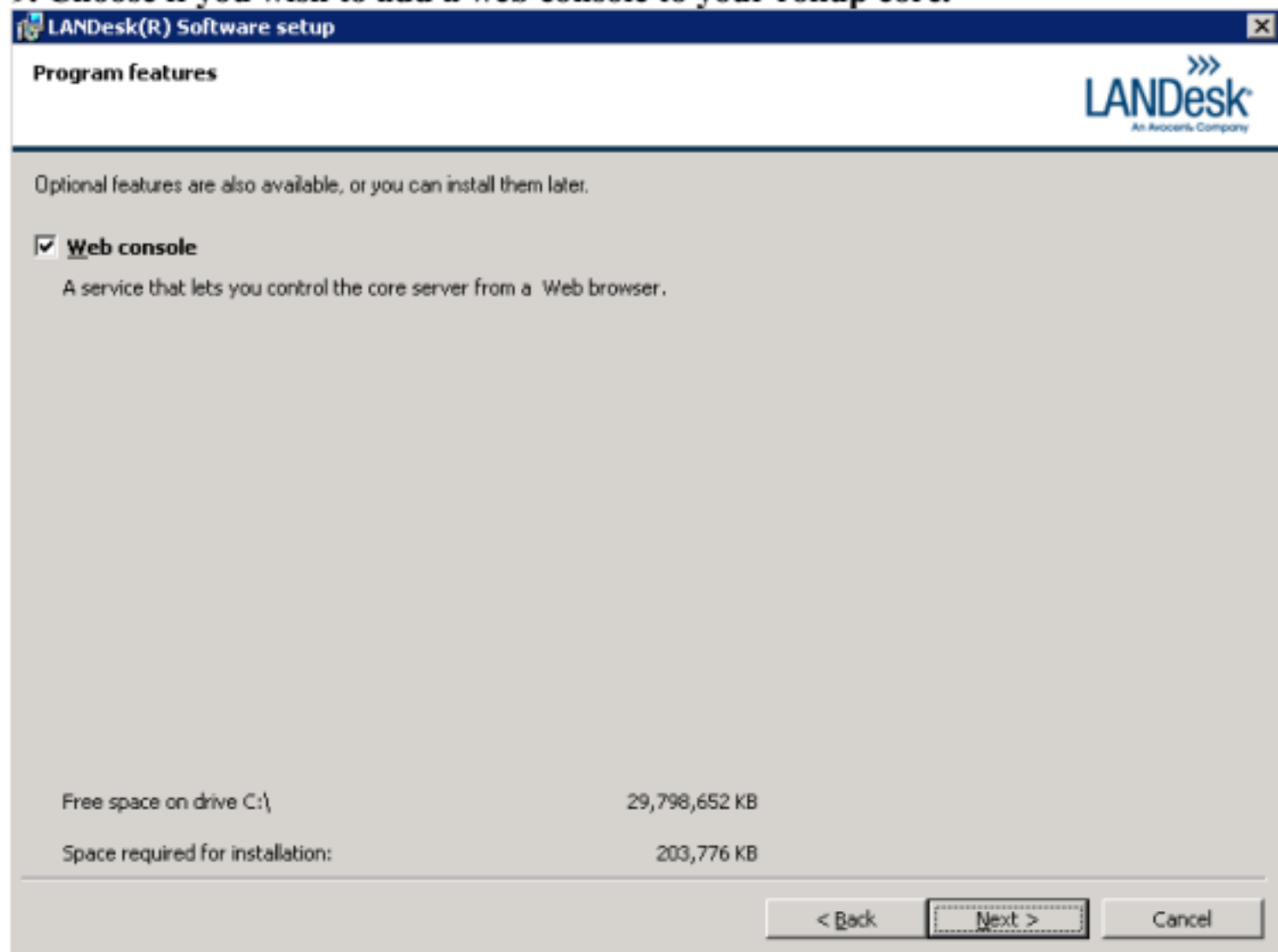
☐ I do not accept the terms in the license agreement

< Back Next > Cancel

8. Select your install directory and click next



9. Choose if you wish to add a web console to your rollup core.



The image shows a screenshot of the 'LANDesk(R) Software setup' window. The title bar is dark blue with the text 'LANDesk(R) Software setup' and a close button. Below the title bar, the window has a white header area with the text 'Program features' on the left and the LANDesk logo (three blue arrows pointing right, followed by 'LANDesk' and 'An Avocent Company' in smaller text) on the right. The main content area has a light gray background. It starts with the text 'Optional features are also available, or you can install them later.' followed by a checked checkbox labeled 'Web console'. Below this, a description reads: 'A service that lets you control the core server from a Web browser.' At the bottom of the main area, there is a table with two rows: 'Free space on drive C:\' with the value '29,798,652 KB' and 'Space required for installation:' with the value '203,776 KB'. At the very bottom of the window, there are three buttons: '< Back', 'Next >' (which is highlighted with a dashed border), and 'Cancel'.

LANDesk(R) Software setup

Program features

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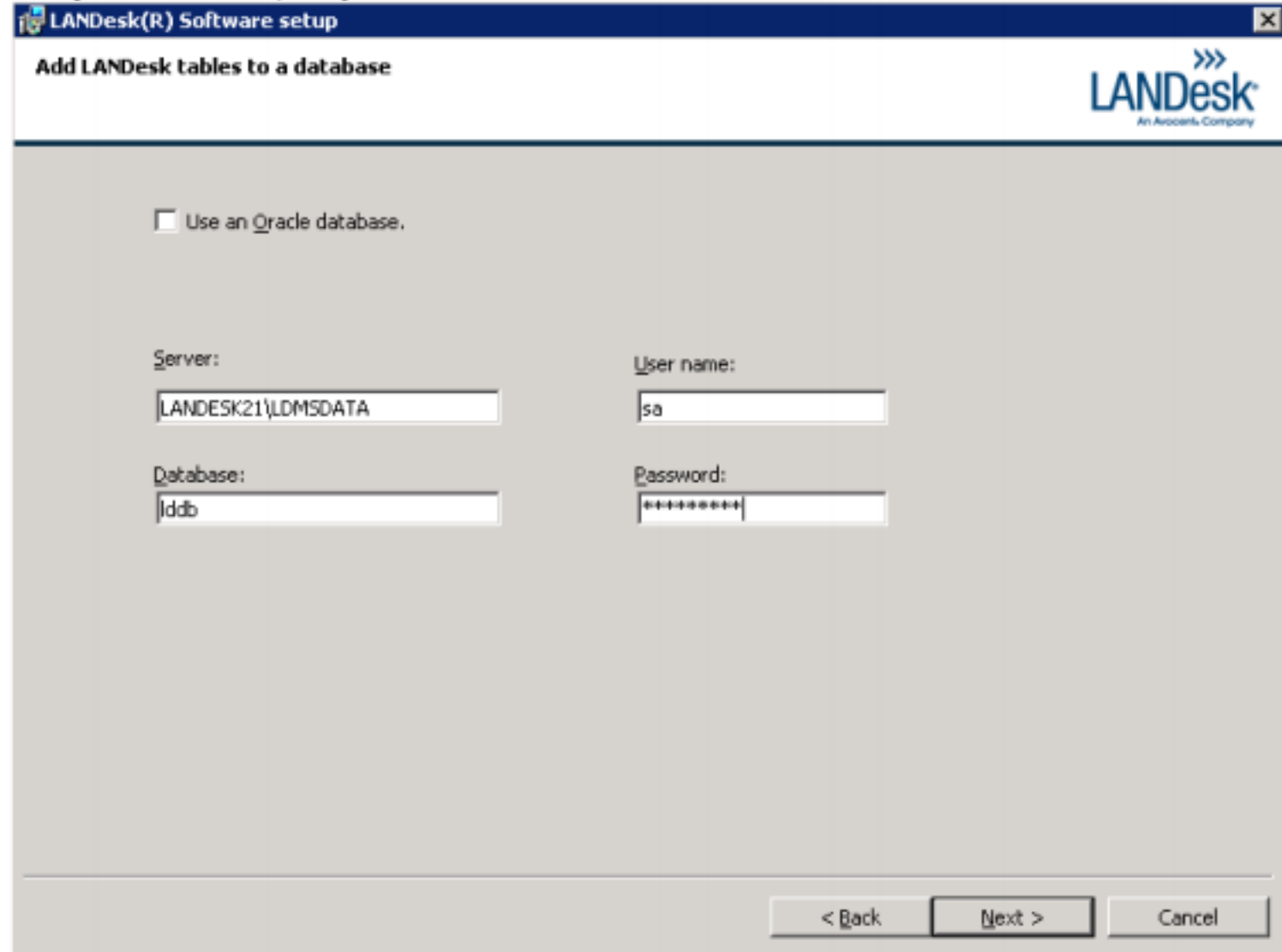
Optional features are also available, or you can install them later.

☒ **Web console**
A service that lets you control the core server from a Web browser.

Free space on drive C:\	29,798,652 KB
Space required for installation:	203,776 KB

< Back Next > Cancel

10. Enter the database information created in the database setup from Part I, Step 1.



The screenshot shows a Windows-style dialog box titled "LANdesk(R) Software setup". The main heading inside is "Add LANdesk tables to a database". In the top right corner is the LANdesk logo with the tagline "An Avocent Company". Below the heading, there is a checkbox labeled "Use an Oracle database." which is currently unchecked. Further down, there are four text input fields arranged in two columns. The left column has "Server:" above a field containing "LANDESK21\LDMSDATA" and "Database:" above a field containing "lddb". The right column has "User name:" above a field containing "sa" and "Password:" above a field containing eight asterisks. At the bottom right, there are three buttons: "< Back", "Next >", and "Cancel".

LANdesk(R) Software setup

Add LANdesk tables to a database

LANdesk
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☐ Use an Oracle database.

Server: LANDESK21\LDMSDATA


User name: sa

Database: lddb


Password: *****

< Back Next > Cancel

11. Enter your Organization Name and Certificate Name.

 LANDesk(R) Software setup ✕

Security certificate



Every core server must have a security certificate to guarantee its identity. Devices communicate with a core server only if they have a certificate for it.

Type this server's Organization and a unique Certificate name, and Setup will create the certificate for you.

If you are replacing an existing core server and want your new server to use the same certificate, copy it from the old server after Setup completes. Entering the same Organization and Certificate name here will not create the same certificate, and existing devices will not communicate with the new core server.

Organization:

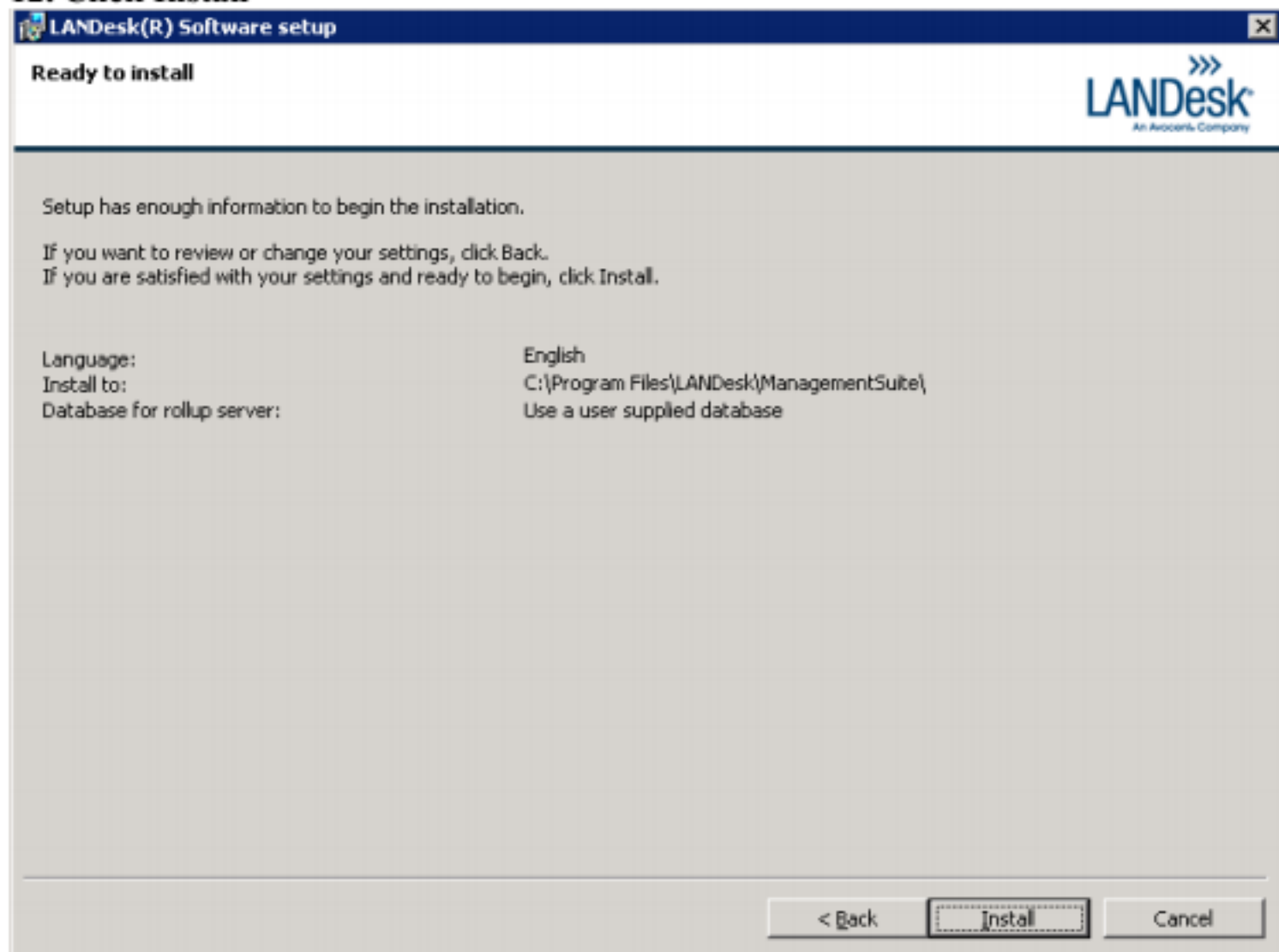
Certificate name:

< Back

Next >

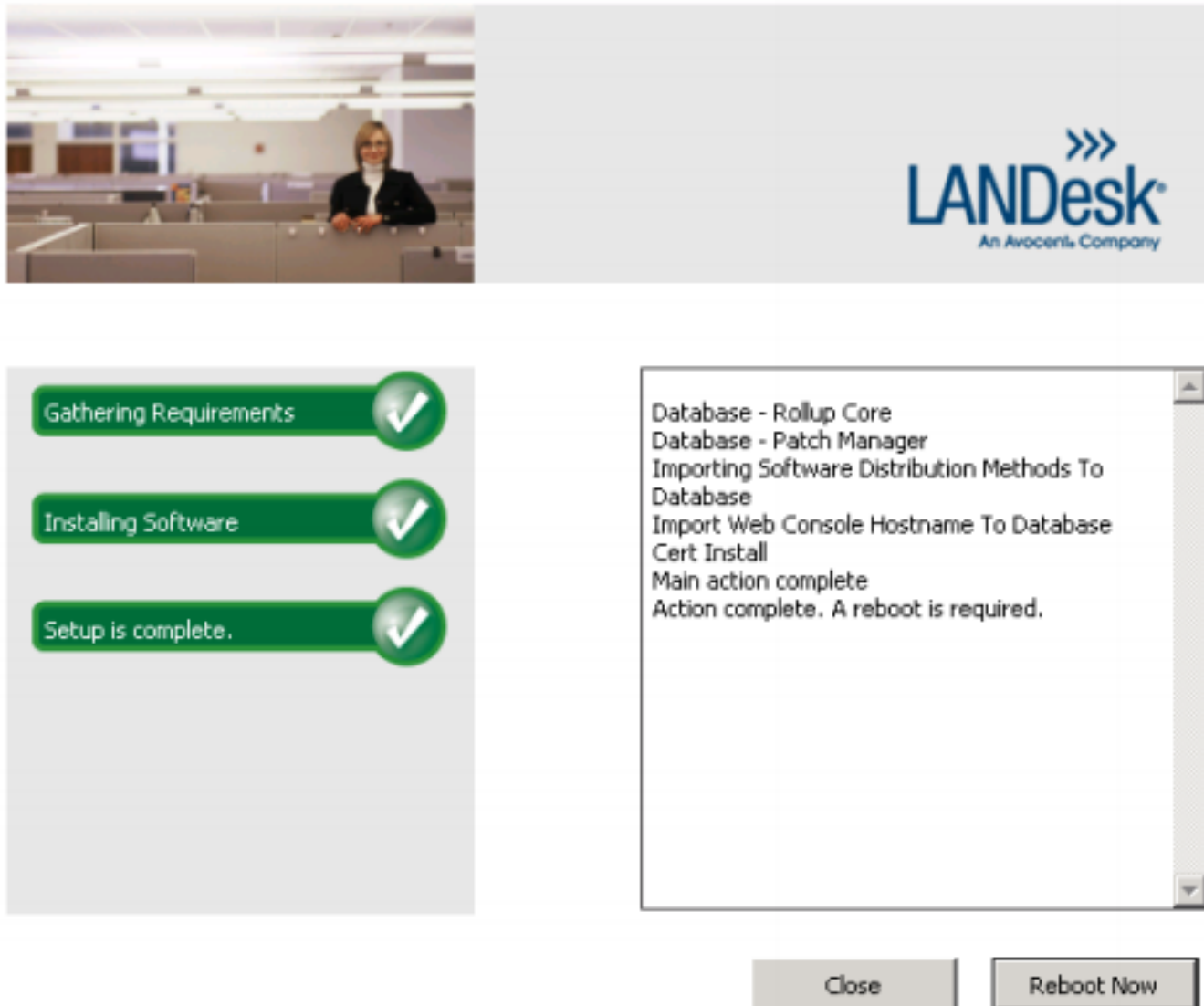
Cancel

12. Click Install



13. Reboot Now

LANDesk Install



Note: After you reboot you will want to patch your Rollup Core to the same level as your Core. For example if you are on 8.8 SP1 you will need to download the 8.8 SP1 Rollup Core patch and execute on the Rollup Core.

14. Open the Database Rollup Utility found in the Start Menu under Program Files > Landesk. Drop down to your roll up core and press add. You will then put in your core server name and the link name from Part I, Step 2.

The screenshot shows the 'Database Rollup Utility' window. At the top, it states: 'This utility copies data from multiple databases to a single rollup database.' Below this, there is a 'Rollup core:' dropdown menu currently set to 'slc-cs-sql'. To the right of this menu is a 'New...' button. Below the dropdown are two buttons: 'Attributes...' and 'Reset Database'. In the center, under the 'Source cores:' label, is a list box with a single entry 'Core server information'. To the right of the list box are 'Add...' and 'Delete' buttons. An 'Add...' button has been clicked, opening a 'Core server information' dialog box. This dialog box contains two text input fields: 'Core server name to be included in this rollup database:' with the value 'landesk21', and 'Database link name:' with the value 'link'. At the bottom of the dialog are 'OK' and 'Cancel' buttons. At the bottom of the main window, there are four buttons: 'Schedule', 'Update Global Policies', 'Rollup', and 'Close'. A 'Help' button is also present in the bottom right corner.

Database Rollup Utility

This utility copies data from multiple databases to a single rollup database.

Rollup core: slc-cs-sql

New...

Attributes... Reset Database

Source cores:

Name
Core server information

Add... Delete

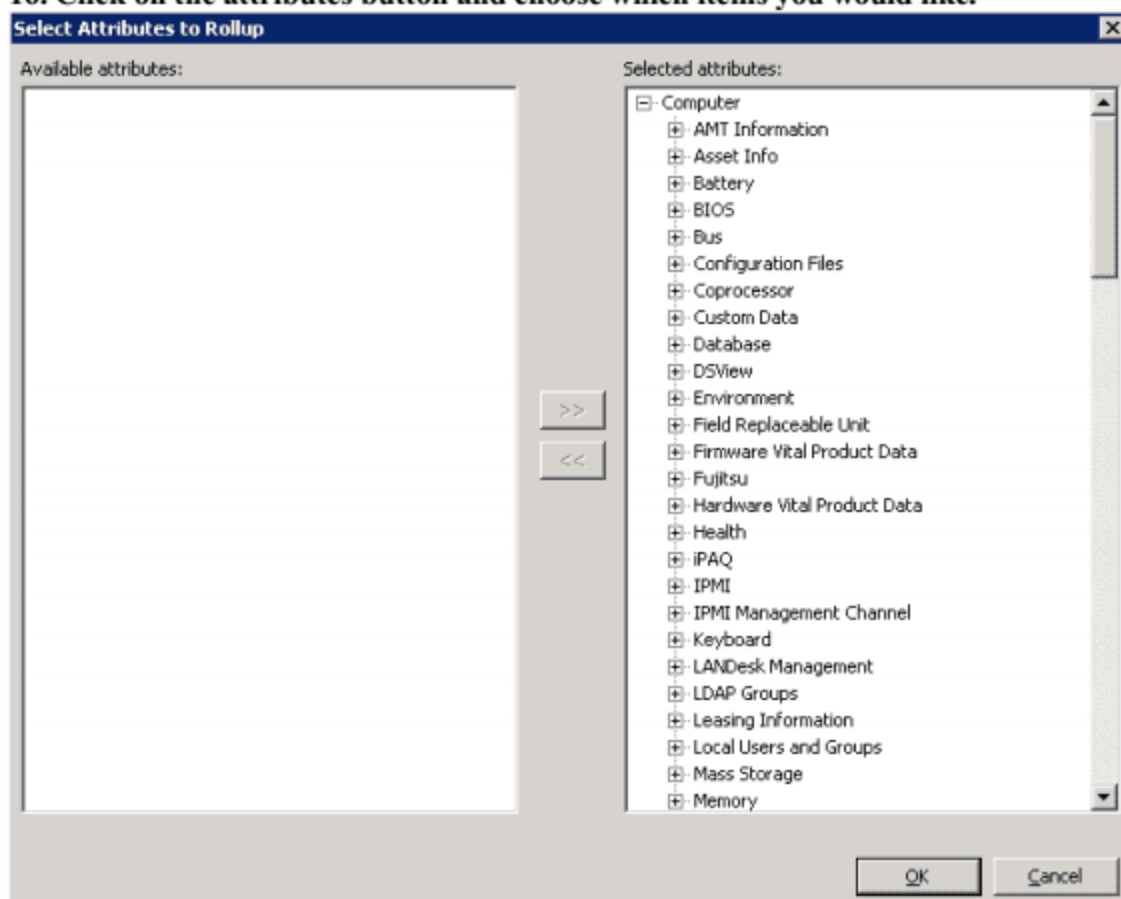
Core server name to be included in this rollup database:
landesk21

Database link name:
link

OK Cancel

Schedule Update Global Policies Rollup Close Help

16. Click on the attributes button and choose which items you would like.



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17. Highlight the coreserver name and click on rollup.

Database Rollup Utility [X]

This utility copies data from multiple databases to a single rollup database.

Rollup core:

Source cores:

Name	Last Run	Status
LANDESK21	8/19/2008 3:04:24 PM	Failed